



**Western Cape  
Government**

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# **DIRECTORATE: SOCIAL CRIME PREVENTION**

## **VICTIM EMPOWERMENT PROGRAMME**

Conville Civic Centre

Ms. A. Petersen 25 November 2019

# INTRODUCTION - *continued.....*

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- VEP is an **inter-sectoral** and **interdepartmental** programme.
- **DSD** is the **lead department** and host the secretariat for the VE Management Team.
- The programme focuses on **victim-centered approach** to crime and strives towards developing knowledge of victim issues, strengthening resources, addressing needs of the victims, and especially the **prevention of secondary victimisation**.

# INTRODUCTION - continued.....

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- **DSD** has the **responsibility** to co-ordinate, manage and facilitate the development and implementation of victim empowerment policies, services and programmes.
- **National** Victim Empowerment Management Team is responsible for providing strategic direction to Programme.
- **Provinces** also have **Provincial** , **Regional** and **Local** VEP Forums that facilitate interaction of all relevant stakeholders in each province

# TARGET GROUP

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- Victims of crime & violence
- Women (primary) and children (secondary)
- Victims with are living with disability
- Elderly victims
- Victims from the Lesbian, Gay, Bisexual, Transgender & Intersex Communities(LGBTI)
- Victims of human trafficking
- Victims of sexual offences (sexual assault & rape)
- Victims of domestic violence (including intimate partner violence)

# VEP POLICY AND LEGISLATIVE FRAMEWORK

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The mandate of the programme is underpinned by **National and Provincial legislative** and policy prerogatives such as the:

- **Domestic Violence Act, 116 of 1998**
- **Prevention and Combatting of Trafficking in Persons Act no.7 of 2013**
- **Sexual Offences and Related Matters Act no.32 of 2007**
- Children's Act, 38 of 2005 & The Children's Amendment Act, 41 of 2005
- Child Justice Act, 75 of 2008
- Older Persons Act, 13 of 2006
  
- **National Policy Guidelines for Victim Empowerment**
- SA Declaration on Gender and Development
- **Service Charter and Minimum Standards for Victims of Crime in South Africa**
- **Minimum Standards for Service Delivery in Victim Empowerment (2004)**
- **Victim Empowerment Support Services (VESS) Draft Bill**
- National Crime Prevention Strategy (1996)
- Integrated Social Crime Prevention Strategy, DSD, 2011
- Integrated Provincial Violence Prevention Policy Framework , WCG, August 2013

## SPREAD OF SERVICES EDEN KAROO

REGION	SERVICE CATEGORY
<b>Eden Karoo</b>	<ul style="list-style-type: none"><li>• 3 x shelters (in George; Mossel Bay and emergency shelter in Oudtshoorn)</li><li>• 5 x Social service organisations (Famsa Outeniqua; Famsa Karoo;</li></ul>

# SPREAD OF SERVICES IN EDEN KAROO REGION

## Eden Karoo

### **3 x shelters situated in:**

- George
- Mossel Bay
- Emergency shelter in Oudtshoorn

### **5 x Social Service Organisations**

- Famsa Outeniqua: George and surrounding areas.
- Famsa Karoo: Oudtshoorn, De Rust, Dysselsdorp and surrounding areas.
- YFC Hope Options: Calitzdorp, Zoar and surrounding areas.
- Partners in Sexual Health: Beaufort West and surrounding areas.
- Famsa Knysna: Knysna, Plettenberg and surrounding areas.

# Contact Details of Eden Karoo Organisations

Area/Organisation	Manager / Social Worker	Contact Number
<b>Mossel Bay:</b> Creating Effective Families	Karin Gildenhuys Irene Archer	044 693 1092
<b>George:</b> Famsa Outeniqua	Nicolette Buitendag Selome Barends	044 874 5811
<b>George:</b> Phambili Shelter	Maryda Squire Karen Arendse	044 875 1551
<b>Calitzdorp:</b> Hope Options	Julianna Overmeyer Marinda Cilliers	044 213 3003
<b>Oudtshoorn:</b> ACVV Dysselsdorp	Linda Esau	078 401 1799
<b>Oudtshoorn:</b> Famsa Karoo	Franzu Badenhorst	044 272 7020
<b>Beaufort West:</b> Partners in Sexual Health	Sinazo Ndletyana	023 414 3263



# Gender Based Violence Command Centre

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- The Command Centre operates a National, 24hr/7days Call Centre facility
- The centre operates on a two 12 hour shifts schedule starting at 7am.
- The facility employs social workers who are responsible for call taking and call referral
- The Centre operates via:
  - Emergency Line number: **0800 428 428**
  - “Please call me” facility: \*120\*7867#
  - Skype: “Helpme GBV”
  - SMS Number: “Help” to 315131

# DSD SERVICES

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- Awareness Programmes
- Gender-Based Violence Prevention Programmes
- Psycho-Social Support Services (Therapeutic Intervention)
- Trauma Reports
- Probation Reports

# Resources

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1. Western cape Directory of services for victims of crime and violence

[https://www.westerncape.gov.za/assets/departments/social-development/vep.directory.16.4.2018.web\\_df](https://www.westerncape.gov.za/assets/departments/social-development/vep.directory.16.4.2018.web_df)

2. DSD toll free line operating 07h00 – 19h00:  
0800 250 250

# CONCLUSION

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The needs of victims for empowerment and support are diverse and can only be met through a well-managed, integrated, multidisciplinary team approach to reduce secondary victimisation.

# Contact Us



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Thank you